

# GILLETTE LIMITED WARRANTY

## FOR STATIONARY STANDBY EMERGENCY POWER SYSTEMS, STATIONARY PRIME POWER SYSTEMS, OR PORTABLE POWER SYSTEMS

The Gillette Generator is designed around the latest technology, manufactured and quality inspected by carefully trained and experienced craftsmen. Gillette warrants to the original end user, for the time periods as shown below, that each generator finished product is free from defects in materials and workmanship. Gillette, at its option, will repair, replace, or offer appropriate adjustments, for any generator part that, upon examination and testing by Gillette's factory engineers or by a Gillette authorized service dealer, is found to be defective, when generator set is properly installed, operated and maintained, according to Gillette's instructions. All transportation costs for parts returned to the factory, and new parts sent back to end user, are to be borne and paid by the end user. This warranty is not transferable and does not apply to malfunctions caused by damages, unreasonable use, misuse, unauthorized repair persons, or normal wear and tear. All warranty cost allowances must be within limits as shown in "Gillette Warranty Policies", procedures and flat rate manual.

**GILLETTE PRODUCT**

**WARRANTY TIME PERIOD**

<p><b>Portable and Standby Gen-Sets</b>.....(2) Years or 1000 hours (whichever occurs first), from date of manufacture. (Warranty is void in prime power applications)</p> <p><b>BD Series</b>.....<b>2 Bearing, 3600 RPM (BD Series):</b> One year covers parts only, no labor/travel.</p> <p><b>Prime Power (Sole power source)</b>.....(1) Year or 1000 hours (whichever occurs first), from date of manufacture.</p>	<p><b>Standby:</b> First year covers parts and labor. Second year covers parts only.</p> <p><b>Portables:</b> First year covers parts and labor. Second year covers rotor and stator only.</p>
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**THIS WARRANTY SHALL NOT APPLY TO (AND NOT LIMITED TO) THE FOLLOWING:**

- Normal engine wear, tune-ups, service parts, including batteries, fuses, and engine fluids.
- Generators in trailer mounted use.
- Original installation or start-up costs.
- Damage due to insect or rodent infestation.
- Gen-sets that are altered from original design.
- Radiators replaced rather than repaired.
- Failures beyond manufacturers control: Riots, wars, theft, fire, freezing, lightning, earthquake, windstorm, hail, flood, hurricane, and all other external causes and Acts of God.
- Any incidental, consequential, or indirect damages, caused by manufacturers defects, or any delay in repair or replacement of defect.
- Costs due to trouble shooting with jobsite repair person, where no defect is found.
- Costs for equipment (cranes, hoist, trucks) for removal or re-installation of gen-set.
- Adjustments to fuel systems or governor systems at time of start-up, or anytime thereafter.
- Excess mileage costs are not permitted. Authorized service provider is limited to 200 mile round trip.
- Diesel engine damage due to constant light loads (wet stacking).
- Travel expense on any portable generators.
- Any labor time that is deemed excessive, by factory.
- Overtime labor and overnight freight costs.
- Steel enclosures, and all other deterioration of parts, installed within 25 miles of saltwater contaminants.
- Failures due, but not limited to, normal wear, misuse, negligence, or faulty installations, such as in-adequate fuel lines or gas pressures.
- Travel or labor expenses and all other costs, incurred while investigating performance complaints, unless problem is caused by defective materials or workmanship by Gillette.
- Warranties of associated equipment, not of Gillette manufacture (auto transfer switches, engines, generators) are subject to the individual manufacturers assigned warranties.
- Failure to use and exercise gen-set for long periods of time.
- Parts installed from sources other than engine or generator manufacturer.
- Manufacturer is not responsible for loose connections caused by vibrations during shipment to jobsite. All connections must be checked during start-up.
- All shipments are F.O.B. factory, consigned to the transit carrier. All shipping damage repairs, are between carrier and receiver.
- Any associated costs for replacing components, found to be defective.
- Rental costs of equipment during any warranty procedures.
- Room and board expense due to overnight service conditions.

Any implied or statutory warranty, including any other warranty as to the merchant ability or fitness for a particular purpose or use, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty may last, or the exclusion or limitation of incidental or consequential damages, so the above listing of limitations or exclusions, may not apply to you.

This is our written limited warranty and we make no other expressed warranty. No other identity is authorized to make any different or additional warranties on Gillette's behalf. This Gillette warranty gives you specific rights. You may have additional rights that may vary from state to state.

**GILLETTE GENERATORS, INC.**  
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